

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM
RECEIVED



Investigator: Scott Friedson

Phone:

Fax:

2013 FEB 25 P 3: 33

Priority: Respond Within Five Days

Opinion No. 2013 - 108804

Date: 2/25/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Carl & Gloria

Hedwall

Account Name: Carl & Gloria Hedwall

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/25/13

*****WATER/SEWER*****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311,
W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-
0315*****OPPOSED*****

I am strongly opposed to any increase in my water bill. It is nearly \$100 per month now and I am retired and seniors got a 1.75% increase in earnings. My HOA bill is \$510.00 per quarter now, it can't go up much more before we default. It is not fair.

I'd love an 8% increase in my investments. Unfortunately, that last happened more than 30 years ago.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket number W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. FILE CLOSED.

End of Comments

Date Completed: 2/25/2013

Opinion No. 2013 - 108804

Arizona Corporation Commission
DOCKETED

FEB 25 2013

DOCKETED BY